

Chloe Morris

From: Jessica [REDACTED]
Sent: Friday, 17 September 2021 12:41 PM
To: Chloe Morris
Cc: [REDACTED]
Subject: Re: Brass inlay Stone Tille
Attachments: [REDACTED] Marble Invoice #14454.pdf

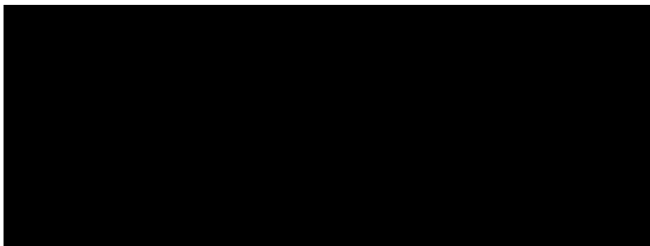
Hi Chloe,

Please see attached the revised invoice.

The 50% deposit amount will now be \$ [REDACTED]

Kind regards,
Jessica

Jessica [REDACTED]
Design Director



On 17 Sep 2021, at 9:04 am, Chloe Morris [REDACTED] wrote:

Hi Jessica,

Thank you for sending the invoice for the full amount, we've had a check on the qty and we'll only need 25m2, this includes wastage.

Can you update this and provide a separate invoice for the 50% deposit? We'll be able to get this paid today if you can.

Thank you kindly,
Chloe Morris
Building Cadet



From: Jessica [REDACTED]

Sent: Thursday, 16 September 2021 8:56 PM

To: Chloe Morris <chloe.morris@[REDACTED]>

Cc: [REDACTED]
[REDACTED]

Subject: Re: Brass inlay Stone Tille

Hi Chloe,

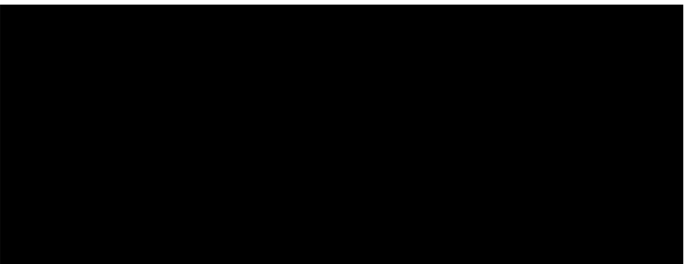
Thanks for your mail.

I have raised an email for the deposit payment, which will be emailed to you separately.

Once the order is complete we can provide batch photos, photos of there wrapped pallet and a copy of the consignment prior to you making the balance payment.

Kind regards,
Jessica

Jessica [REDACTED]
Design Director



On 16 Sep 2021, at 3:10 pm, Chloe Morris [REDACTED] > wrote:

Hi Jessica,

As discussed on the phone, we will pay 50% now and the remaining 50% once stock is at your warehouse provided there is proof/tracking available to us.

Delivery contact name: Gary [REDACTED]
contact number: [REDACTED]
Delivery address: [REDACTED]
Delivery notes: Tail Lift Required

If you can send through the invoice for the 50% deposit, we can have this paid by COB Friday.

Thank you Jessica,
Chloe Morris
Building Cadet



From: Jessica [REDACTED]
Sent: Wednesday, 15 September 2021 12:44 PM
To: Chloe Morris [REDACTED]
Cc: [REDACTED]
Subject: Re: Brass inlay Stone Tille

Hi Chloe,

I'm sorry I've missed your calls.

We are in stage four lockdown in Melbourne and working from home. There will be a slight delay in our replies.

Our production capacity for custom orders is now full for 2021 and we are not accepting any new orders.

I have spoken with our director this morning and we can make an exception and cut your order only if payment is received in full by close of trade this Friday.

This is a strict cutoff and I won't be able to extend any further flexibility beyond this.

I'm sorry to be inflexible however Covid has had an unprecedented impact on our supply chain and this has resulted in significant operating limitations.

Three positive news is that I can extend the previously quoted pricing despite our recent price rise.

Lead times are estimated at ten weeks.

If you are able to facilitate payment by this Friday please raise a PO with the below order details and I'll raise an invoice for payment today.

Kind regards,
Jessica

Jessica [REDACTED]
Design Director

[REDACTED]